

Your Name

City, State Abbreviation Zip Code | (123) 456-7890 | email@example.com | LinkedIn

Profile

- A certified professional barista with a diverse background in hospitality, currently employed as a senior barista at Starbucks in London, U.K. Equipped with extensive knowledge of coffee brewing techniques and excellent customer service skills honed through experiences at renowned establishments like Marriott International, Starbucks, and McDonald's. Recognized for implementing efficient cleanliness regimens and for developing barista training programs that led to increased customer satisfaction.

Education

- Barista Training Course | SPECIALTY COFFEE ASSOCIATION (SCA), London, U.K. | Graduated March 2022
- Retail Food and Beverage (Focus on Cafe'/Barista) Certificate | SEATTLE BARISTA ACADEMY, Seattle, U.S. | Graduated August 2021
- Certificate in Professional Barista Training | AUSTRALIAN BARISTA ACADEMY, Perth, Australia | Graduated June 2020

Certifications

- Certified Barista (CB), Specialty Coffee Association, 2022
- Food Handling and Safety Certification (FHSC), ServSafe, 2020
- First Aid Certification (FAC), Red Cross, 2018

Key Skills

- Basic food safety understanding
- Cash handling
- Customer service skills
- Knowledge of coffee brewing techniques

Professional Experience

SENIOR BARISTA | STARBUCKS, LONDON, U.K. | MARCH 2022 - PRESENT

- Adeptly preparing and serving a variety of coffee drinks to a high-volume clientele; consistently praised for the quality of beverages created
- Assisted in developing a training program for new staff centered on beverage preparation and customer service skills, leading to an average increase in customer satisfaction of 20%
- Instituted a new cleaning regimen for the shop, which provided a more efficient method of maintaining cleanliness and hygiene; recognized by store management for this initiative

BARISTA | MARRIOTT INTERNATIONAL, SEATTLE, U.S. | JUNE 2020 - FEBRUARY 2022

- Prepared and served coffee beverages, consistently receiving positive feedback on the taste and presentation of drinks
- Provided excellent customer service by swiftly delivering orders and responding to inquiries about menu items, contributing to a significant rise in repeat customers
- Maintained cleanliness of the coffee machines, utensils, and work areas; commended for upholding exceptional hygiene standards