



Natalie Brooks

Event Server

CONTACT INFORMATION



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Chicago, IL 60602

KEY SKILLS

- Event setup and teardown
- Large-scale guest service
- Multitasking in fast-paced environments
- Upselling premium packages
- Team coordination

EDUCATION

Associate Degree in Event Management | 2018
Harper College, Palatine, IL

ABOUT ME

A dedicated and adaptable event server with five years of experience delivering exceptional service at large-scale events and private gatherings. Skilled in managing multiple tasks, handling high-pressure situations, and creating memorable guest experiences.

PROFESSIONAL EXPERIENCE

Event Server

Elegant Events Catering, Chicago, IL | March 2019 – Present

- Provide top-tier service to guests at weddings, corporate events, and private parties, serving up to 300 attendees per event
- Coordinate with event planners and chefs to execute seamless dining experiences, earning client praise and repeat business
- Manage event setups, including table arrangements, buffets, and drink stations, ensuring timely readiness

Banquet Server

The Grand Hall, Naperville, IL | January 2018 – February 2019

- Delivered attentive and friendly service to guests during formal banquets and charity events
- Assisted in post-event cleanup and resetting venues for subsequent functions, reducing turnaround time by 20%
- Upsold premium bar packages and menu add-ons, contributing to a 15% revenue increase for events

CERTIFICATIONS

- ServSafe Food Handler Certification | 2019