







# Allison Rosenberg

Fine Dining Server

A fine dining server with over five years of experience providing outstanding guest service in luxury dining environments. Skilled in delivering seamless service, recommending wine pairings, and adhering to fine dining etiquette. Adept at creating memorable dining experiences for high-profile guests while maintaining a professional and composed demeanor.

## CONTACT INFORMATION

-  (123) 456-7890
-  allisonrosenberg@example.com
-  LinkedIn | Portfolio
-  City, ST

## KEY SKILLS

- Food and beverage knowledge
- Guest satisfaction
- Table service and etiquette
- Team collaboration
- Wine pairing

## PROFESSIONAL EXPERIENCE

**Fine Dining Server** | Gourmet House, City, ST | May 2019 to present

- Delivered tailored service to high-end clientele, achieving a 97% satisfaction score in annual guest surveys
- Recommended wine pairings, boosting wine sales by 30% in 2023 through expert knowledge and upselling strategies
- Coordinate with kitchen staff and managers to ensure the timely delivery of multi-course meals for private events hosting up to 150 guests
- Trained and mentored 10 new hires in fine dining service standards, leading to a 20% decrease in onboarding time

**Fine Dining Server** | The Ivy Room, City, ST | April 2016 to May 2019

- Ensured flawless table service, including accurately delivering orders and adjusting service pace based on guest preferences
- Strengthened customer loyalty by learning and anticipating the needs of regular patrons, increasing repeat business by 15%
- Assisted in the development of upselling techniques, resulting in a 10% increase in average ticket value during peak dining hours

## EDUCATION

**Bachelor of Science in Hospitality Management, May 2015**  
University of City | City, ST