



Sophia Carter

IT Director

Strategic IT leader with expertise in digital transformation

Visionary IT director with 15 years of experience leading technology initiatives and infrastructure modernization. Skilled in team leadership, IT strategy, and budget management to drive organizational growth.

CONTACT INFORMATION



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Austin, TX

KEY SKILLS

- Cloud integration
- Digital transformation
- IT governance
- Infrastructure modernization
- Team leadership

EDUCATION

Master of Business Administration (MBA),
Technology Management
University of Texas, Austin, TX

PROFESSIONAL EXPERIENCE

- **IT Director, GlobalTech Corp, Austin, TX**
May 2017 – Present
 - Oversaw a \$10 million technology budget, achieving cost savings of 15% through vendor negotiations
 - Spearheaded cloud migration for enterprise systems, reducing downtime by 40%
 - Directed a team of 30 IT professionals, improving project delivery rates by 20%
- **IT Manager, TechEdge, Austin, TX**
September 2012 – March 2017
 - Implemented a company-wide customer relationship management (CRM) system, increasing sales team efficiency by 25%
 - Reduced infrastructure costs by 18% through server virtualization
 - Ensured compliance with IT governance standards during rapid business expansion