



Lily Hart

Restaurant Server

A server with over six years of experience in fast-paced dining environments. Skilled in delivering efficient service, managing guest orders, and creating a welcoming atmosphere. Proven ability to increase customer loyalty through attentive service and menu knowledge.

Location

City, ST

Phone

(123) 456-7890

Email

email@example.com
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Key Skills

- Customer engagement
- Order accuracy
- Upselling techniques
- POS system operation
- Problem resolution

Education

State University | City, ST

Bachelor of Arts in
Communications, May 2016

Professional Experience

Restaurant Server, City Grill, City, ST | August 2018 to present

- Provided efficient and friendly service to 120+ guests daily, maintaining a 95% satisfaction rate
- Upsold menu items, increasing average check size by 15% annually
- Trained seven new servers on POS system use and customer service best practices, improving team productivity
- Resolved guest complaints swiftly, resulting in a 10% increase in positive online reviews

Server, Downtown Bistro, City, ST | May 2016 to August 2018

- Supported servers by clearing tables and resetting dining areas during high-volume periods
- Ensured accurate setup of dining tables for special events and private parties
- Assisted kitchen staff by restocking supplies and condiments, enhancing efficiency