

DANIEL FOSTER

Room Service Server



CONTACT INFORMATION



(123) 456-7890



email@example.com



City, ST

KEY SKILLS

- Room service delivery
- Order accuracy
- Guest satisfaction
- Time management
- Problem resolution

ABOUT ME

Room service server with five years of experience providing personalized service in luxury hotels. Skilled in managing high-volume orders, accommodating guest requests, and maintaining high standards of professionalism and efficiency. Proficient in ensuring guest satisfaction and exceeding service expectations.

PROFESSIONAL EXPERIENCE

Room Service Server

Grandview Hotel, City, ST | July 2019 to present

- Delivered room service orders to 50+ rooms daily, ensuring accuracy and timely delivery
- Addressed special dietary requests, increasing guest satisfaction ratings by 20%
- Trained new team members on room service procedures and guest interaction protocols, reducing training time by 25%
- Collaborated with kitchen staff to streamline order preparation, reducing delivery wait times by 15%

Food Server

City Inn, City, ST | May 2017 to July 2019

- Assisted with food and beverage orders in the hotel restaurant and room service
- Handled cash and card transactions accurately, processing up to \$2,000 daily
- Maintained cleanliness and organization of room service trays and carts

EDUCATION

Associate of Science in Hospitality Management, May 2017

Community College of City | City, ST