

City, State Abbreviation zip code



(123) 456-7890



email@example.com



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## PROFILE

Certified SAFe scrum master with expertise in agile methodologies and advanced project management tools like Jira and Jira Align. Excels in data-driven decision-making, cross-functional collaboration, and stakeholder engagement. Proven track record of enhancing operational efficiency and navigating complex project landscapes to deliver results efficiently.

# EUGENE MORRIS

## EXPERIENCE

#### October 2016 – present

Scrum Master • Shimento, Inc., San Francisco, CA

- Facilitate agile ceremonies for a team of 20, including daily scrums, sprint demos, retrospectives, backlog grooming, sprint planning, and program increment (PI) planning
- Own and manage team projects, utilizing metrics for continuous improvement and capacity tracking
- Coach team members in agile/scrum practices to foster an "inspect and adapt" culture
- Implement Jira and Jira Align to improve tracking accuracy by 40%
- Work closely with the product owner, business analyst, and solutions lead to ensure sprints are healthy
- Drive major cross-functional initiatives and accelerate product time-to-market by 25%

### June 2014 – September 2016

Remote Scrum Master • Intellisoft Technologies, Baltimore, MD

- Oversaw project timelines and deliverables, ensuring timely completion
- Utilized agile PLM to achieve goals
- Managed the budget of more than 10 projects, consistently maintaining a variance of less than 5% from initial budget forecasts
- Tracked project status, collecting and analyzing data to provide crucial decision support
- Directed a critical system upgrade project impacting over 200 users, resulting in a 50% decrease in system downtime

## **E**DUCATION

#### Northeastern University, Boston, MA

 Bachelor of Science (B.S.) Computer Science, September 2010 – June 2014

## CERTIFICATIONS

- Certified SAFe Scrum Master, Scaled Agile, 2023
- Agile Certified Practitioner, PMI, 2021

## **KEY SKILLS**

- Agile and scrum methodologies
- Cross-functional collaboration
- Data analysis
- Jira and Jira Align
- Project management
- Risk management
- Stakeholder engagement