



JULIE MILLER

Phlebotomist II

Highly skilled phlebotomist and Certified Phlebotomist Instructor with over six years of experience in hospital and laboratory settings. Maintains a 98% success rate on first-attempt venipuncture. Prioritizes patient safety and comfort through clear communication and appropriate specimen handling. Mentors new phlebotomists to ensure compliance with facility standards.

CONTACT

-  (123) 456-7890
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-  LinkedIn | Portfolio
-  Minneapolis, MN 12345

EDUCATION

Kansas Phlebotomy Certification Courses |
Phlebotomy Training Specialists, Overland
Park, KS | September 2017

High School Diploma | Turner High School,
Kansas City, KS | September 2012 – June
2016

SKILLS

- Attention to detail
- Compassionate communication
- Infection control
- Patient focus
- Safe specimen handling
- Venipuncture and capillary puncture

PROFESSIONAL EXPERIENCE

Phlebotomist II

Quest Diagnostics, Kansas City, KS | May 2021 – present

- Collect approximately 25 specimens per day for drug and biometric screening
- Manage non-patient duties such as inventory management, stocking supplies, and sanitation of phlebotomy area
- Maintain a 98% success rate on first-attempt venipuncture
- Process and prepare specimens, from labeling and centrifugation to aliquoting and freezing for transport
- Improve team performance and patient satisfaction through the training of approximately 10 new phlebotomists per year
- Sustain consistent patient service and care, resulting in a 97% patient satisfaction average

Phlebotomist Associate

Bell Hospital, Kansas City, KS | January 2018 – February 2021

- Contributed to the timely diagnosis of patient treatment by collecting more than 10,000 specimens over the last three years
- Prioritized patient comfort and specimen integrity by following hospital procedures during collection
- Ensured the safety of patients and staff, maintaining a 100% compliance rate with infection control protocols
- Utilized hospital lab systems to verify written and electronic physician's orders
- Optimized specimen processing procedures to decrease lab turnaround time by 15%
- Demonstrated extreme attention to detail in the labeling, preparation, and centrifugation of specimens for analysis

CERTIFICATIONS

- Certified Phlebotomy Instructor (CPI), National Phlebotomy Association, 2024
- Basic Life Support (BLS), American Heart Association, 2021
- Certified Phlebotomist, National Phlebotomy Association, 2017