



HIDEO ARAKI

Automotive technician with a Bachelor's degree in automotive engineering technology and Associate degrees in automotive and diesel technology. Skilled at repairing complex mechanical issues, leading teams, and developing preventive maintenance programs, with a record of reducing vehicle downtime and improving repair efficiency.

Hold multiple certifications including ASE, CMAT, and L1, demonstrating advanced knowledge of automotive systems and components and a commitment to quality customer service.

PROFESSIONAL EXPERIENCE

SENIOR AUTOMOTIVE TECHNICIAN

FEDEX, PHOENIX, AZ | JUNE 2019 TO PRESENT

- Diagnose and repair complex mechanical issues in company's fleet of delivery vehicles, reducing vehicle downtime by 20%
- Train and motivate a team of junior technicians to continually improve their diagnostic and repair skills
- Developed a preventive maintenance program that increased the lifespan of the fleet vehicles by 15%

AUTOMOTIVE TECHNICIAN

UPS, BIG RAPIDS, MI | JANUARY 2018 TO MAY 2019

- Performed routine maintenance and repairs on UPS delivery vehicles, ensuring they met all safety and performance standards
- Communicated effectively with service advisors and customers, providing detailed explanations of technical diagnoses and needed repairs
- Used advanced diagnostic tools and equipment to identify and fix mechanical issues, improving repair efficiency by 25%

EDUCATION

Bachelor of Science in Automotive Engineering Technology

Ferris State University, Big Rapids, MI

Associate of Applied Science in Automotive Technology

Universal Technical Institute, Phoenix, AZ

Associate of Applied Science in Diesel Technology

Lincoln Tech, Denver, CO



Phoenix, AZ 12345



(123) 456-7890



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LinkedIn

KEY SKILLS

- Automotive systems and components
- Customer service and relations
- Detailed documentation
- Equipment repair and maintenance

PROFESSIONAL DEVELOPMENT

National Institute for Automotive Service Excellence

- Advanced Level Specialist Certification (L1)
- Automotive Service Excellence Certification (ASE)
- Certified Master Automobile Technician (CMAT)