



JAMES R. MITCHELL

A patient care technician with seven years of experience delivering compassionate, patient-centered care in both acute and long-term care settings. A proven track record of collaborating with multidisciplinary teams to improve overall clinical efficiency.

CONTACT



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Richmond, VA 23220

KEY SKILLS

- Patient advocacy
- EHR management
- Infection control protocols
- Team collaboration and mentoring
- Patient and family education

EDUCATION

Associate of Science (A.S.) in Health Sciences
VIRGINIA CENTRAL COLLEGE,
Richmond, VA | 2017

PROFESSIONAL EXPERIENCE

PATIENT CARE TECHNICIAN, VIRGINIA COMMONWEALTH UNIVERSITY MEDICAL CENTER, RICHMOND, VA

MARCH 2021 – PRESENT

- Provide daily care to 28 patients, including assistance with mobility, feeding, and personal hygiene, contributing to a 95% patient satisfaction rating
- Document vital signs and observations in the EHR system, streamlining access to updated patient records for clinical teams
- Developed patient-centered support materials to educate patients and families, enhancing their understanding of care plans and procedures

Certified Nursing Assistant, Richmond Health and Rehabilitation Center, Richmond, VA

January 2017 – March 2021

- Delivered treatment and care to 24 patients daily in a rehabilitation setting, achieving a 92% satisfaction rate based on post-visit surveys
- Guided and mentored six newly hired Certified Nursing Assistants (CNAs) on clinical standards and infection prevention practices
- Collaborated with physical therapists and nurses to create individualized care plans, improving recovery times for post-surgery patients

CERTIFICATION

- Certified Patient Care Technician (CPCT) | National Healthcareer Association | March 2017