



# DANIEL RAMIREZ

A dynamic ATM custodian with seven years of experience in cash management, equipment maintenance, and security operations. A strong history of implementing maintenance strategies to enhance operational effectiveness and minimize ATM downtime by over 28%.



Los Angeles, CA 90001



(987) 654-3210



daniel.ramirez@email.com



LinkedIn | Portfolio

## KEY SKILLS

- ATM cash management
- Equipment troubleshooting and maintenance
- Fraud detection and prevention
- Security protocols compliance
- Technical solution-seeking

## CERTIFICATIONS

- Certified ATM Operations Specialist, ATMIA | 2017

## PROFESSIONAL EXPERIENCE

### ATM custodian | Wells Fargo, Los Angeles, CA

February 2021 to present

- Manage cash replenishment activities for over 50 ATM machines across eight branch locations, provide accurate reporting, and ensure compliance with security protocols
- Perform minor repairs and implement preventative maintenance schedules to ensure ATM functionality and reduce downtime by up to 28%
- Monitor ATMs for tampering or suspicious activity and coordinate with security teams to mitigate potential fraud

### ATM custodian | Chase Bank, Pasadena, CA

September 2016 to January 2021

- Oversaw cash replenishment and maintenance for 35 ATM machines across five branches, adhering to strict security standards
- Delivered technical support for malfunctioning ATMs, coordinating with repair teams to resolve complex issues quickly
- Trained junior custodians on bank protocols, improving compliance and reducing security breaches by 15%

## EDUCATION

- Bachelor of Business Administration (B.B.A.)  
California State University, Los Angeles, CA | 2017