

NATALIE BROOKS

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A dedicated and adaptable event server with five years of experience delivering exceptional service at large-scale events and private gatherings. Skilled in managing multiple tasks, handling high-pressure situations, and creating memorable guest experiences.

Professional Experience

Event Server | Elegant Events Catering, Chicago, IL | March 2019 – Present

- Provided top-tier service to guests at weddings, corporate events, and private parties, serving up to 300 attendees per event.
- Coordinated with event planners and chefs to execute seamless dining experiences, earning client praise and repeat business.
- Managed event setups, including table arrangements, buffets, and drink stations, ensuring timely readiness.

Banquet Server | The Grand Hall, Naperville, IL | January 2018 – February 2019

- Delivered attentive and friendly service to guests during formal banquets and charity events.
 - Assisted in post-event cleanup and resetting venues for subsequent functions, reducing turnaround time by 20%.
 - Upsold premium bar packages and menu add-ons, contributing to a 15% revenue increase for events.
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Key Skills

- Event setup and teardown
 - Large-scale guest service
 - Multitasking in fast-paced environments
 - Upselling premium packages
 - Team coordination
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Education

Associate Degree in Event Management | Harper College, Palatine, IL | 2018

Certifications

ServSafe Food Handler Certification | 2019