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# JAMES PORTER

A results-driven food delivery driver with over three years of experience providing exceptional service to diverse customers. A proven track record of maintaining a 92% customer satisfaction score and a 94% on-time delivery rating during high-volume periods.

## KEY SKILLS

- Customer service
- Food safety regulations
- GPS navigation
- Route optimization
- Safe driving

## EDUCATION

High School Diploma

ROOSEVELT HIGH SCHOOL |  
Chicago, IL

## PROFESSIONAL EXPERIENCE

### Food Delivery Driver | Gianni's Pizzeria, Chicago, IL

July 2020 to present

- Deliver 40 or more food orders per day, identify opportunities to enhance route planning, and maintain a 94% on-time delivery rating during peak business hours
- Communicate effectively with diverse customer populations, identify resolutions to delivery challenges, and achieve a 92% customer satisfaction score
- Navigate safely through a variety of adverse weather conditions and high-traffic areas

### Food Delivery Driver | DoorDash, Chicago, IL

April 2019 to July 2020

- Delivered over 25 meal orders per shift, provided outstanding service to customers, resolved complaints, and achieved a 4.91-star rating
- Monitored traffic patterns to navigate challenging routes, ensured compliance with safe driving standards, and maintained a 92% on-time delivery score