

David Peterson

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Profile

Strategic Leader Driving Enterprise-Wide Quality Assurance Initiatives

A results-oriented director of QA with over 15 years of experience leading large-scale QA operations across diverse industries. Proven expertise in developing enterprise QA strategies, ensuring regulatory compliance, and fostering a culture of continuous improvement. Adept at driving operational excellence through innovative testing methodologies, advanced automation frameworks, and cross-functional collaboration.

Professional Experience

Director of Quality Assurance, GlobalTech Solutions, Chicago, IL January 2016 to present

- Spearheaded an enterprise-wide QMS implementation, reducing defect rates by 50% across three business units
- Managed a \$10 million QA budget, optimizing resource allocation and achieving a 20% cost reduction without compromising quality
- Directed a team of over 50 QA professionals, fostering talent development and improving team efficiency by 30%
- Led the organization to successful ISO 9001 and FDA compliance certifications, ensuring adherence to industry standards

Senior QA Manager, PrimeTech Systems, New York, NY August 2010 to December 2015

- Developed QA strategies for multimillion-dollar software development projects, achieving 95% defect-free product releases
- Oversaw the deployment of test automation frameworks, reducing testing cycle times by 40%
- Collaborated with executive leadership to align QA initiatives with organizational goals, increasing customer satisfaction scores by 25%

Education

Master of Business Administration (MBA) 2012

UNIVERSITY OF CHICAGO, Chicago, IL

Bachelor of Science (B.S.) Industrial Engineering 2010

UNIVERSITY OF ILLINOIS CHICAGO, Urbana-Champaign, IL

Certifications

- Certified Manager of Quality/Organizational Excellence (CMQ/OE) | ASQ | Completed 2016
- ISO 9001 Lead Auditor Certification | Exemplar Global | Completed 2017
- Six Sigma Black Belt | ASQ | Completed 2015