EW

ETHAN WRIGHT

Data-Driven QA Analyst Enhancing Software Quality

QA analyst with over five years of experience specializing in defect analysis, root cause identification, and creating comprehensive test plans. Skilled in Agile methodologies and leveraging data to inform quality improvement initiatives. Proven ability to enhance software quality and optimize testing processes.

CONTACT

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EDUCATION

Bachelor of Science (B.S.)
Information Technology
SAN DIEGO STATE UNIVERSITY,
San Diego, CA

PROFESSIONAL EXPERIENCE

QA ANALYST
BLUEWAVE TECHNOLOGIES, SAN DIEGO, CA | MARCH 2018 TO PRESENT

- Analyzed defect trends to identify recurring issues, reducing defect recurrence by 20%
- Developed test plans for new software releases, increasing test coverage by 35%
- Coordinated with product teams during Agile sprints to address quality issues promptly

QUALITY ASSURANCE SPECIALIST
INNOVATESOFT INC., LOS ANGELES, CA | JUNE 2015 TO FEBRUARY 2018

- Performed manual and automated testing, identifying and documenting over 300 defects
- Conducted root cause analysis, resolving 95% of critical issues before release
- Implemented improved defect reporting workflows, reducing resolution time by 15%