





DANIEL HARPER

QUALITY ASSURANCE TECHNICIAN

Quality Assurance Technician with a Commitment to Product Excellence

Dedicated QA technician with six years of experience in manufacturing environments. Skilled in quality control procedures, inspections, and compliance with industry standards such as ISO 9001. Proficient in testing equipment, defect analysis, and implementing process improvements to ensure product reliability and customer satisfaction.

CONTACT

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KEY SKILLS

- Calibration and testing equipment
- Defect analysis and troubleshooting
- Inspection protocols
- ISO 9001 compliance
- Process improvement techniques
- Documentation and reporting
- Root cause analysis
- Statistical process control (SPC)
- Workplace safety standards

PROFESSIONAL EXPERIENCE

Quality Assurance Technician, Precision Manufacturing, Columbus, OH | May 2020 to present

- Conducted daily inspections of production lines, ensuring compliance with quality standards and identifying over 50 product defects monthly
- Calibrated testing equipment regularly to maintain accuracy, reducing measurement discrepancies by 15%
- Authored detailed inspection reports and communicated findings to cross-functional teams, facilitating swift issue resolution
- Implemented a new defect tracking system, improving reporting accuracy and decreasing resolution time by 20%

Production Associate, MetalWorks Industries, Dayton, OH | June 2018 to April 2020

- Performed quality checks on finished products, achieving a 98% compliance rate with company standards
- Supported the QA team in identifying and resolving recurring manufacturing issues, reducing production downtime by 10%
- Assisted in updating procedural documentation to align with ISO 9001 requirements

EDUCATION

Associate of Applied Science (A.A.S) Industrial Technology | 2018

Columbus State Community College, Columbus, OH

CERTIFICATIONS

- ISO 9001 Internal Auditor Certification | ASQ | Completed 2020
- OSHA 10-Hour Certification | OSHA | Completed 201990