



Sarah Thompson

Customer-focused consumer loan officer with a passion for financial solutions

Consumer loan officer with over six years of experience managing auto and personal loans. Skilled in customer service and regulatory compliance.

CONTACT INFORMATION

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 Denver, CO

KEY SKILLS

- Consumer credit evaluation
- Customer retention
- Regulatory adherence

PROFESSIONAL EXPERIENCE

Consumer Loan Officer | U.S. Bank, Denver, CO

May 2017 - Present

- Processed over 1,000 consumer loans, maintaining a 95% satisfaction score
- Streamlined application reviews, reducing approval time by 15%
- Improve client retention by designing flexible repayment plans

Loan Officer Assistant | Wells Fargo, Denver, CO

May 2015 - May 2017

- Supported senior loan officers in preparing documentation for over 500 applications
- Ensured compliance with federal lending laws, achieving a 100% audit success rate
- Provided clients with clear explanations of loan terms, boosting approval rates by 12%

EDUCATION

Bachelor of Business Administration

Colorado State University