

BH

#### Location

Brooklyn, NY

#### Phone

(123) 456-7890

#### Email

email@example.com

#### Website

LinkedIn | portfolio

## Key Skills

- Adaptability
- Cocktail design
- Inventory control
- Leadership and team management
- Proactive communication
- Training and mentorship

## Education

New York City College of Technology, Brooklyn, NY  
June 2017  
Bachelor of Science (B.S.) in Hospitality and Tourism Management

# Brian Harris

Lead bartender and certified mixologist with over a decade of progressive experience in prestigious New York City bars. A leader who enjoys developing bar staff into proactive, guest-focused team members. Thrives in a high-volume, fast-paced environment. Bachelor's degree in hospitality and tourism management.

## Professional Experience

Lead Bartender, The Highball Lounge | New York, NY  
June 2018 - Present

- Manage bar operations and generate a weekly revenue of \$10,000
- Train and supervise a team of 12 bartenders and barbacks to ensure quality drink preparation and customer service
- Update cocktail menu seasonally to deliver fresh and innovative beverages
- Collaborated with bar team to increase overall customer satisfaction scores by 25% in the first six months
- Ensure all bar staff adhere to the company's strict cleanliness and inventory standards

Head Bartender, Santa Panza | Brooklyn, NY  
March 2015 - May 2018

- Collaborated with the restaurant manager to oversee all bar staff during each shift and direct the service of up to 800 customers per week
- Personalized guest interactions and created a culture of proactive engagement within the bar team
- Developed 10 new Italian-inspired cocktails that became customer favorites
- Managed the storage and rotation of beverage and garnish inventory
- Cut annual liquor expenses by 15% with the suggestion of a bulk purchasing strategy for high-demand menu items

## Certifications

- New York State Alcohol Training and Awareness Program, Training for Intervention Purposes, May 2022
- Certified Mixologist, American Bartenders School, June 2012