



RACHEL GREEN

San Francisco, CA 94105 | (555) 678-9012 | rachelgreen@example.com | LinkedIn | Portfolio

PROFILE

A Licensed Vocational Nurse (LVN) with 6 years of experience in patient-centered care and case management. Specializing in chronic disease management, care coordination, and improving patient outcomes through personalized treatment plans. Skilled at working with healthcare teams to reduce readmissions and improve patient compliance with care plans.

KEY SKILLS

- Case management
- Patient education
- Chronic disease management
- Care coordination
- HIPAA compliance

PROFESSIONAL EXPERIENCE

LVN Case Manager

Redwood Health Services, San Francisco, CA | January 2019 - Present

- Develop and manage care plans for patients with chronic diseases such as diabetes, hypertension, and heart failure, resulting in a 15% reduction in readmission rates.
- Conduct comprehensive patient assessments and work with multi-disciplinary teams to address the medical, social, and emotional needs of patients.
- Coordinate patient care and ensure appropriate follow-up to enhance compliance with treatment plans, leading to improved health outcomes.

Case Management Assistant

Bay Area Medical Group, San Francisco, CA | March 2016 - December 2018

- Assisted in the development of individualized care plans for patients with chronic conditions, monitoring progress and offering resources.
- Managed patient records and ensured compliance with HIPAA regulations while maintaining a 98% accuracy rate in documentation.
- Helped streamline communication between patients, families, and medical professionals to ensure coordinated care.

EDUCATION

Certificate in Vocational Nursing (LVN)

San Francisco Nursing Institute, San Francisco, CA | January 2016

CERTIFICATIONS

- Licensed Vocational Nurse (LVN), State of California, January 2016
- Certified Case Manager (CCM), , August 2018