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Hideo Araki

Automotive technician with a Bachelor's degree in automotive engineering technology and Associate degrees in automotive and diesel technology.

Skilled at repairing complex mechanical issues, leading teams, and developing preventive maintenance programs, with a record of reducing vehicle downtime and improving repair efficiency. Hold multiple certifications including ASE, CMAT, and L1, demonstrating advanced knowledge of automotive systems and components and a commitment to quality customer service.

CONTACT

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 LinkedIn | Portfolio

 Phoenix, AZ 12345

EDUCATION

- Bachelor of Science in Automotive Engineering Technology
June 2016
Ferris State University, Big Rapids, MI
- Associate of Applied Science in Automotive Technology
May 2015
Universal Technical Institute, Phoenix, AZ
- Associate of Applied Science in Diesel Technology
January 2012
Lincoln Tech, Denver, CO

KEY SKILLS

- Automotive systems and components
- Customer service and relations
- Detailed documentation
- Equipment repair and maintenance

PROFESSIONAL EXPERIENCE

Senior Automotive Technician | June 2019 - Present
FedEx | Phoenix, AZ

- Diagnose and repair complex mechanical issues in company's fleet of delivery vehicles, reducing vehicle downtime by 20%
- Train and motivate a team of junior technicians to continually improve their diagnostic and repair skills
- Developed a preventive maintenance program that increased the lifespan of the fleet vehicles by 15%

Automotive Technician | January 2018 - May 2019
UPS | Big Rapids, MI

- Performed routine maintenance and repairs on UPS delivery vehicles, ensuring they met all safety and performance standards
- Communicated effectively with service advisors and customers, providing detailed explanations of technical diagnoses and needed repairs
- Used advanced diagnostic tools and equipment to identify and fix mechanical issues, improving repair efficiency by 25%

PROFESSIONAL DEVELOPMENT

National Institute for Automotive Service Excellence
CCIM Institute

- **Advanced Level Specialist Certification (L1)**
- **Automotive Service Excellence Certification (ASE)**
- **Certified Master Automobile Technician (CMAT)**