



# James Davidson

A seasoned Tableau Administrator with 7 years of experience managing Tableau Server environments and optimizing dashboard performance. Skilled in server architecture, user access management, and data integration. Proven track record of ensuring Tableau solutions run smoothly and efficiently for large organizations like JPMorgan Chase and Dell Technologies.

## CONTACT

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## EDUCATION

Bachelor of Science in Computer Science  
University of Illinois, Urbana-Champaign, IL

Master of Science in Data Analytics  
Northwestern University, Evanston, IL

## KEY SKILLS

- Tableau Server administration
- Data security and access management
- Performance optimization
- User training
- Data integration and troubleshooting

## PROFESSIONAL EXPERIENCE

### Tableau Administrator | March 2019 - Present

JPMorgan Chase, Chicago, IL

- Administered Tableau Server for a financial institution, supporting over 500 users with custom configurations and automated reporting processes.
- Implemented security protocols to ensure data privacy, significantly improving compliance with industry standards.
- Optimized server performance by reducing dashboard load times by 40%, improving user satisfaction and efficiency.

### Tableau Administrator | July 2015 - February 2019

Dell Technologies, Round Rock, TX

- Installed, configured, and maintained Tableau Server for over 300 internal users.
- Monitored Tableau Server performance and resolved technical issues, ensuring 99% uptime for critical business reporting.
- Trained new employees on Tableau usage, boosting team proficiency and reducing troubleshooting requests by 25%.

## PROFESSIONAL DEVELOPMENT

- Tableau Server Certified Associate (TSCA), Tableau
- Certified Data Management Professional (CDMP), DAMA International