

LT

Liam Thompson

CONTACT



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LinkedIn | Portfolio



Chicago, IL 60602

EDUCATION

- **Bachelor of Arts in Hospitality Management**
DePaul University, Chicago, IL | May 2015

KEY SKILLS

- Luxury service
- Wine pairing expertise
- Upselling strategies
- VIP guest relations
- Team collaboration

ABOUT ME

An experienced high-end restaurant server with a passion for providing exceptional dining experiences. Skilled in managing VIP clientele, upselling, and creating a personalized atmosphere for each guest. Consistently exceeds expectations in luxury dining environments.

PROFESSIONAL EXPERIENCE

SERVER | LE JARDIN D'EXCELLENCE, CHICAGO, IL
MARCH 2018 - PRESENT

- Provided luxury service to elite clientele, ensuring personalized attention and care for every guest
- Upsold premium items, including wines and specialty dishes, boosting overall sales by 25%
- Trained new servers on fine dining etiquette and high-end service standards

SERVER | LA BELLE CUISINE, CHICAGO, IL
JUNE 2015 - FEBRUARY 2018

- Delivered impeccable service to a range of guests, including celebrities and top executives
- Maintained a 98% guest satisfaction score through attentiveness and professionalism
- Collaborated with the culinary team to create bespoke dining experiences

CERTIFICATIONS

- **CERTIFIED SOMMELIER (LEVEL 1) | JUNE 2017**
- **SERVSAFE FOOD HANDLER CERTIFICATION | MARCH 2016**