



Jessica Sanders

Mid-Level Flight Attendant

Courteous and attentive flight attendant specializing in cabin crew operations. Consistently receives positive passenger feedback for providing a comfortable in-flight experience. Demonstrated ability to remain calm under pressure and handle challenging situations effectively. Proficient in multiple languages, enhancing communication with diverse passengers.

CONTACT

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 City, ST

KEY SKILLS

- Communication
- CPR and AED
- Evacuation protocols
- Food and beverage service
- Fluent in English, French, and Spanish
- Safety-oriented
- Stress management

PROFESSIONAL EXPERIENCE

May 2020

Flight Attendant | Spirit Airlines | San Francisco, CA

- Ensure the safety and comfort of passengers aboard Spirit Airlines flights
- Completed over 1,500 hours of in-flight service within six months, assuring passengers' safety and comfort
- Maintain strict compliance with all FAA regulations and adhere to Spirit Airlines' policies and procedures
- Conduct pre-flight, in-flight, and post-landing briefings on safety protocols and cabin rules
- Achieve an average passenger satisfaction rating of 4.8 out of 5 on post-flight surveys
- Facilitated the safe evacuation of passengers during two emergency landings, receiving commendation from the airline for leadership and swift action

August 2017 - March 2020

Flight Attendant | American Airlines | San Francisco, CA

- Completed Contour Airlines' four-week Flight Attendant Initial Training Program with a 98% training performance score
- Increased in-flight snack and beverage sales revenue by 12% in 2018 using effective upselling techniques
- Maintained perfect attendance and punctuality record for over 100 flights on a rotating schedule, ensuring uninterrupted service
- Managed all galley and cabin service equipment and in-flight entertainment systems
- Executed emergency procedures with precision

EDUCATION

Associate of Arts (A.A.) Hospitality Management

City College of San Francisco, San Francisco, CA | May 2016

CERTIFICATIONS

- Flight Attendant Certificate of Demonstrated Proficiency, FAA, June 2017
- CPR/AED and First Aid Certified, American Red Cross, February 2017