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Samantha Lopez

A Tableau Administrator with 6+ years of experience managing and configuring Tableau environments for large organizations. Expertise in Tableau Server administration, performance optimization, security management, and user support. Proven ability to ensure smooth system operations and troubleshoot complex issues across multiple Tableau platforms. An entry-level Tableau Developer with a strong academic background in data analytics and computer science. Skilled in data visualization, Tableau dashboard creation, and SQL. Eager to apply my technical skills in a dynamic environment to help businesses leverage data for decision-making.



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LinkedIn | Portfolio

KEY SKILLS

- Tableau Server administration
- Data security and governance
- Performance optimization
- System configuration
- User support and training

PROFESSIONAL DEVELOPMENT

- Tableau Server Certified Associate, Tableau
- Certified Data Management Professional (CDMP), DAMA International

PROFESSIONAL EXPERIENCE

TABLEAU ADMINISTRATOR | BANK OF AMERICA CHICAGO, IL | APRIL 2019 – PRESENT

- Administered Tableau Server environments for over 500 users, ensuring uptime, performance, and security of all dashboards and reports.
- Implemented Tableau security protocols and user access policies, resulting in improved data security and compliance with corporate standards.
- Collaborated with developers to optimize Tableau performance, reducing dashboard load times by 30%.

TABLEAU ADMINISTRATOR, | WELLS FARGO SAN FRANCISCO, CA | JUNE 2016 – MARCH 2019

- Configured Tableau Server to improve user access and report generation for over 200 internal employees.
- Provided training to new Tableau users and assisted in troubleshooting technical issues, ensuring seamless user experience.
- Optimized Tableau Server performance, reducing processing times for large data sets by 25%.

EDUCATION

- Bachelor of Science (B.S.) in Information Technology
University of Illinois, Urbana-Champaign, IL
- Master of Science in Data Management
DePaul University, Chicago, IL