

JM

Location

Richmond, VA 23220

Phone

(987) 654-3210

Email

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Website

Linkedin | portfolio

Education

Virginia Central College, Richmond,
VA
February 2017
Associate of Science Health
Sciences

Key Skills

- Patient advocacy
- EHR management
- Infection control protocols
- Team collaboration and mentoring
- Patient and family education

James R. Mitchell

A patient care technician with seven years of experience delivering compassionate, patient-centered care in both acute and long-term care settings. A proven track record of collaborating with multidisciplinary teams to improve overall clinical efficiency.

Professional Experience

Patient Care Technician, Virginia Commonwealth University Medical Center | Richmond, VA
March 2021 - Present

- Provide daily care to 28 patients, including assistance with mobility, feeding, and personal hygiene, contributing to a 95% patient satisfaction rating
- Document vital signs and observations in the EHR system, streamlining access to updated patient records for clinical teams
- Developed patient-centered support materials to educate patients and families, enhancing their understanding of care plans and procedures

Certified Nursing Assistant, Richmond Health and Rehabilitation Center | Richmond, VA
January 2017 - March 2021

- Delivered treatment and care to 24 patients daily in a rehabilitation setting, achieving a 92% satisfaction rate based on post-visit surveys
- Guided and mentored six newly hired Certified Nursing Assistants (CNAs) on clinical standards and infection prevention practices
- Collaborated with physical therapists and nurses to create individualized care plans, improving recovery times for post-surgery patients

Certifications

- Certified Patient Care Technician (CPCT), National Healthcareer Association, March 2017