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# James Porter

## Food Delivery Driver

A results-driven food delivery driver with over three years of experience providing exceptional service to diverse customers. A proven track record of maintaining a 92% customer satisfaction score and a 94% on-time delivery rating during high-volume periods.

## CONTACT



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Chicago, IL 60601

## KEY SKILLS

- Customer service
- Food safety regulations
- GPS navigation
- Route optimization
- Safe driving

## Professional Experience

FOOD DELIVERY DRIVER | GIANNI'S PIZZERIA, CHICAGO, IL

JULY 2025 - PRESENT

- Deliver 40 or more food orders per day, identify opportunities to enhance route planning, and maintain a 94% on-time delivery rating during peak business hours
- Communicate effectively with diverse customer populations, identify resolutions to delivery challenges, and achieve a 92% customer satisfaction score
- Navigate safely through a variety of adverse weather conditions and high-traffic areas

FOOD DELIVERY DRIVER | DOORDASH, CHICAGO, IL

APRIL 2019 - JULY 2020

- Delivered over 25 meal orders per shift, provided outstanding service to customers, resolved complaints, and achieved a 4.91-star rating
- Monitored traffic patterns to navigate challenging routes, ensured compliance with safe driving standards, and maintained a 92% on-time delivery score

## Education

- High School Diploma  
Roosevelt High School, Chicago, IL