

JP

John Peterson

Management supervisor with a proven track record in leading teams to exceed performance metrics at leading consulting firms, including **Global Consulting Group** and **Premier Consulting Services**. MBA from **State University Business School** with certifications in project management. Demonstrates expertise in team management, conflict resolution, and strategic planning with a focus on optimizing employee performance and delivering exceptional client results.

CONTACT



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LinkedIn | Portfolio



Boston, MA

KEY SKILLS

- Conflict resolution
- Employee training and development
- Team leadership and motivation
- Time management
- Client relationship management
- Strategic planning
- Performance optimization

PROFESSIONAL EXPERIENCE

MANAGEMENT SUPERVISOR | GLOBAL CONSULTING GROUP, BOSTON, MA
JUNE 2018 – PRESENT

- **Over the past five years**, led a team of 15 consultants in delivering projects that increased client satisfaction by 25% and generated \$8 million in repeat business.
- **Implemented strategic initiatives over a two-year period** that reduced project delivery times by 20%, resulting in faster client ROI.
- **Conducted quarterly performance evaluations**, managing conflict resolution and fostering employee development, which improved team retention rates by 15%.
- **Developed and launched a comprehensive training program** within six months, enhancing team performance metrics by 30% and aligning skills with client needs.

TEAM LEAD | PREMIER CONSULTING SERVICES, SAN FRANCISCO, CA
JULY 2017 – MAY 2018

- **Led a team of 10 consultants for one year**, improving productivity by 15% and increasing client project success rates by 20%.
- **Over a nine-month period**, provided training and performance feedback, reducing employee turnover by 10% and strengthening client relationships.
- **Managed key client accounts**, resulting in a 15% increase in client referrals and additional project engagements.

EDUCATION

- Master of Business Administration (MBA), State University Business School |
- Bachelor of Business Administration, City University |

CERTIFICATIONS

- Project Management Professional (PMP) - Project Management Institute (PMI)
- Certified Supervisor Professional (CSP - American Society for Quality (ASQ)