






Eleanor King


A passionate upscale restaurant server with more than six years of experience providing exceptional service in high-end restaurants. Adept in wine and food pairing, upselling, and delivering personalized guest experiences. Skilled in working under pressure and maintaining a high level of professionalism.

CONTACT

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 LinkedIn | Portfolio

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KEY SKILLS

- Wine and food pairing
- Upselling techniques
- Guest relations
- Fine dining service
- Problem resolution

PROFESSIONAL EXPERIENCE

Server | The Diamond Grille, Miami, FL | January 2017 – Present

- Provide high-end service to an average of 50 guests per shift in a luxury steakhouse
- Recommend wine pairings and specialty cocktails, contributing to a 15% increase in wine sales
- Deliver personalized service to VIP guests, ensuring all needs are met efficiently

Server | Le Petit Bistrot, Miami, FL | May 2014 – December 2016

- Assisted guests with menu selections, explaining dishes and offering wine pairings
- Maintained a high level of guest satisfaction with a consistent 4.8-star rating
- Upsold premium items, including desserts and specialty cocktails, exceeding sales goals by 10%

EDUCATION

Bachelor of Arts in Hospitality Management
Miami International University, Miami, FL | May 2016

CERTIFICATIONS

- ServSafe Alcohol Certification, June 2017
- Certified Sommelier (Level 1), February 2018