



Selena Ramirez

Car Mechanic

Car mechanic with a Bachelor of Science in automotive engineering technology and an Associate of Applied Science in automotive technology. Skilled at diagnosing complex mechanical issues, performing major repairs, and training junior mechanics, demonstrated through roles at FedEx and UPS.

CONTACT

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EDUCATION

Associate of Applied Science in Automotive Technology
Universal Technical Institute, Phoenix, AZ

Diploma in Automotive Technology
Lincoln Tech, East Windsor, CT

KEY SKILLS

- Automotive systems and components
- Customer service and satisfaction
- Efficiency improvement
- Electronic testing equipment
- Inventory management
- Preventive maintenance
- Technical troubleshooting
- Workplace safety

PROFESSIONAL EXPERIENCE

Senior Automotive Technician I January 2019 - Present FedEx, Phoenix, AZ

- Diagnosed and repaired complex mechanical issues in a fleet of over 200 vehicles, reducing downtime by 30%
- Performed major repairs, including transmission replacements and engine overhauls, extending average vehicle lifespan by 20%
- Trained and mentored a team of five junior mechanics to enhance their diagnostic skills and knowledge of automotive systems

Automotive Mechanic I January 2018 - May 2019 UPS, Big Rapids, MI

- Used advanced diagnostic tools to identify and fix mechanical issues in delivery vehicles, increasing efficiency by 25%
- Conducted regular maintenance and major repairs, helping decrease vehicle breakdowns by 15%
- Provided quality customer service to drivers, addressing various concerns and ensuring vehicles were in optimal condition

CERTIFICATIONS

- National Institute for Automotive Service Excellence
 - Automotive Service Excellence certification (ASE)
 - Advanced Level Specialist Certification (L1)
 - Undercar Specialist Exhaust Systems Test (X1)