

Aliya Jackson

A seasoned IT system administrator with proven experience managing and monitoring systems and infrastructure, identifying and resolving performance bottlenecks, and enhancing network security at leading tech companies. Certified in Azure Administration, Network+, and Information Systems Security.

CONTACT



(123) 456-7890



email@example.com



LinkedIn | Portfolio



Boston, MA 12345

EDUCATION

Bachelor of Science in IT
Massachusetts Institute of
Technology, Cambridge, MA

Bachelor of Science in Computer
Science
Stanford University, Stanford, CA

Master of Information Systems
Management
Carnegie Mellon University,
Pittsburgh, PA

KEY SKILLS

- Database management
- Network configuration and management
- Technical troubleshooting

PROFESSIONAL EXPERIENCE

IT SYSTEM ADMINISTRATOR | IBM, NEW YORK, NY
JUNE 2016 – PRESENT

- Managed and monitored all installed systems and infrastructure, ensuring optimal functionality and minimal downtime
- Identified and resolved system performance bottlenecks, working closely with developers to implement effective solutions
- Enhanced network security by establishing and enforcing robust policies, leading to a 30% reduction in security incidents

JUNIOR SYSTEM ADMINISTRATOR | GOOGLE, MOUNTAIN VIEW, CA
MAY 2015 – JUNE 2016

- Assisted in the management and monitoring of all systems and infrastructure, contributing to the overall efficiency of the IT department
- Participated in the identification and resolution of system performance issues
- Helped in the configuration and management of the company's network, gaining hands-on experience in network administration

PROFESSIONAL DEVELOPMENT

- Microsoft Certified: Azure Administrator Associate, Microsoft
- CompTIA Network+ Certification, CompTIA
- Certified Information Systems Security Professional, ISC2