

RAHEEM DAVIS

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PROFILE

A fine dining server with over five years of experience specializing in upscale dining service, wine pairings, and personalized guest experiences. Skilled in providing outstanding service to VIP guests while consistently meeting sales goals.

KEY SKILLS

- Upselling
- Wine pairing expertise
- Guest relations
- Fine dining etiquette
- Staff training

PROFESSIONAL EXPERIENCE

Fine Dining Server

The Royal Feast, Philadelphia, PA | January 2020 - Present

- Delivered fine dining service to high-end clientele, achieving a 20% increase in monthly sales
- Provided expert wine pairings and in-depth menu knowledge, enhancing the dining experience for guests
- Maintained a guest satisfaction score of 98%, resolving issues promptly and ensuring return visits

Server

Le Jardin de Paris, Philadelphia, PA | May 2017 - December 2019

- Upsold premium menu items and wine pairings, contributing to a 15% increase in total sales
- Educated guests on menu specials and offered detailed descriptions of gourmet dishes
- Trained and mentored new servers on fine dining etiquette and customer service best practices

EDUCATION

Bachelor of Arts in Hospitality Management

Temple University, Philadelphia, PA | March 2017

CERTIFICATIONS

- ServSafe Alcohol Certification, , May 2018