



Isabella Davis

CONTACT



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LinkedIn | Portfolio



San Francisco, CA 94110

EDUCATION

Associate of Arts, Hospitality Management

City College of San Francisco, San Francisco, CA
May 2017

KEY SKILLS

- Fine dining service
- Wine and food pairing expertise
- Customer satisfaction
- Staff training and leadership
- Upselling techniques

ABOUT ME

Experienced upscale restaurant server with over five years of providing top-tier service in fine dining establishments. Skilled in wine pairing, upscale customer service, and team collaboration. Proven ability to exceed sales targets and enhance guest experiences.

PROFESSIONAL EXPERIENCE

Server | June 2020 - Present

The Grand Vineyard, San Francisco, CA

- Delivered high-quality service to a variety of guests, including VIPs, celebrities, and executives
- Provided expert wine pairings, contributing to a 30% increase in wine sales
- Trained and mentored a team of 10 new servers, improving team efficiency by 15%
- Maintained a 95% customer satisfaction score based on guest feedback surveys

Server | May 2017 - May 2020

The Elegant Orchid, San Francisco, CA

- Assisted guests with wine recommendations and menu items, achieving upselling success
- Provided exceptional service, ensuring repeat customers and positive reviews
- Managed multiple high-profile events and private dinners, ensuring seamless service

CERTIFICATIONS

- ServSafe Food Handler Certification | August 2018
- Certified Sommelier (Level 1) | September 2019