



# CAMERON MALFARA

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## PROFILE

Compassionate health care professional with a Bachelor's degree in nursing and health care administration and an Associate degree in medical assisting. Skilled in patient care coordination and administrative support in hospital settings, with a record of improving patient satisfaction and office efficiency.

## KEY SKILLS

- Health education
- Process streamlining
- Reporting and documentation
- Team collaboration
- Time management

## PROFESSIONAL EXPERIENCE

### Patient Care Coordinator

St. Luke's Hospital, Nashville, TN | January 2019 - Present

- Set and managed effective care plans, improving patient satisfaction scores by 20%
- Helped organize events and fundraisers that generated over \$50,000 for hospital programs
- Streamlined administrative processes, reducing patient wait times by 15%

### Medical Assistant

Pennsylvania Hospital, Philadelphia, PA | June 2018 - December 2018

- Facilitated and supported patients' daily comfort and well-being
- Managed patient records, ensuring utmost accuracy and confidentiality
- Promptly answered phones and scheduled appointments, improving office efficiency by 15%

## EDUCATION

### Bachelor of Science in Nursing

University of Pennsylvania, Philadelphia, PA

### Bachelor of Science in Health Care Administration

University of Minnesota, Minneapolis, MN

### Associate Degree in Medical Assisting

Pima Medical Institute, Houston, TX