

EMMA L. TORRES

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PROFILE

A patient care technician with three years of experience providing quality care in large hospitals and long-term care facilities. A proven track record of delivering comfort and support to patients with diverse health care needs. Adept at collaborating with nursing teams to refine care delivery and ensure compliance with infection control protocols.

KEY SKILLS

- Patient-centered care
- EKG monitoring
- Infection control
- Patient mobility assistance
- Vital signs monitoring

PROFESSIONAL EXPERIENCE

Patient Care Technician

Parkland Health, Dallas, TX | June 2021 - Present

- Deliver quality care to up to 20 patients per shift, monitor vital signs, report abnormal findings, coordinate with clinical teams to drive positive outcomes, and maintain a 93% patient satisfaction score
- Aid patients with daily activities, including bathing, feeding, and mobility while maintaining the personal dignity of each individual
- Support the team in ensuring compliance with infection control protocols, contributing to a 10% reduction in hospital-acquired infections

EDUCATION

Associate Degree in Health Science

Houston Community College, Houston, TX | August 2021

CERTIFICATIONS

- Certified Patient Care Technician (CPCT), National Healthcareer Association, June 2021