

Sophia Bennett

ABOUT ME

An experienced upscale restaurant server with a passion for providing guests with a high-end dining experience. Skilled in guest relations, upselling, and wine and food pairing. Proven track record of exceeding sales targets and maintaining a positive atmosphere for both guests and staff.

PROFESSIONAL EXPERIENCE

Server

The Platinum Dining Room, Los Angeles, CA | February 2020 - Present

- Delivered world-class service to guests, consistently achieving a 98% satisfaction rate
- Upsold wine and gourmet dishes, leading to a 30% increase in sales
- Trained 12 new servers on fine dining etiquette, menu knowledge, and guest interaction

Server

The Diamond Café, Los Angeles, CA | May 2016 - January 2020

- Provided excellent service to patrons, ensuring quick and accurate delivery of orders
- Recommended high-end menu items and wine pairings, increasing check averages by 15%
- Managed VIP guest needs and requests, maintaining a professional yet welcoming environment

CERTIFICATIONS

- ServSafe Food Handler Certification, March 2016

CONTACT



(555) 876-5432



sophiabennett@email.com



LinkedIn | Portfolio



Los Angeles, CA 90001

EDUCATION

Bachelor of Arts in Hospitality Management

California State University, Los Angeles, CA
May 2016

KEY SKILLS

- Fine dining service
- Upselling techniques
- Wine and food pairing
- Customer service
- Staff training and development