





# Yaling Zhang

A highly skilled system administrator with a strong educational background in computer science and IT from prestigious institutions and over four years of experience in top tech companies like IBM and Google. Proven track record in network maintenance, system monitoring, user support, and database management, with significant achievements in improving system efficiency and reducing failures.

## CONTACT

-  (123) 456-7890
-  email@example.com
-  LinkedIn | Portfolio
-  Seattle, WA 12345

## EDUCATION

Bachelor of Science in Computer Science  
Massachusetts Institute of Technology, Cambridge, MA

Bachelor of Science in IT  
Stanford University, Stanford, CA

Master of Network Administration  
University of California, Berkeley, CA

## KEY SKILLS

- Network maintenance
- System monitoring
- User support

## PROFESSIONAL EXPERIENCE

SENIOR SYSTEM ADMINISTRATOR | IBM, NEW YORK, NY  
JUNE 2017 – PRESENT

- Maintained and optimized the company's network system, resulting in a 20% increase in system efficiency
- Monitored the system's performance, identified potential issues, and implemented solutions, reducing system failures by 30%
- Provided technical support to over 500 employees, resolving issues promptly and improving overall user experience (UX)

SYSTEM ADMINISTRATOR | GOOGLE, MOUNTAIN VIEW, CA  
JUNE 2016 – MAY 2017

- Managed and configured the company's network, improving performance by 15%
- Demonstrated expertise in various operating systems (OS), contributing to the smooth running of the company's IT infrastructure
- Handled database management effectively, ensuring data integrity and security

## PROFESSIONAL DEVELOPMENT

- CompTIA Server+ Certification, Computing Technology Industry Association (CompTIA)
- Microsoft Certified: Azure Administrator Associate, Microsoft
- Red Hat Certified System Administrator (RHCSA), Red Hat