

# Olivia Green

I am a customer service cashier with over three years of experience in retail, known for my friendly demeanor and effective problem resolution. I excel at ensuring accurate transactions and creating a positive shopping experience.

## CONTACT



(555) 567-8901



olivia.green@example.com



LinkedIn



New York, NY 10001

## KEY SKILLS

- Customer service
- Transaction processing
- Problem resolution
- POS system operation

## EDUCATION

High School Diploma  
Manhattan High School, New York, NY | May 2019

## PROFESSIONAL EXPERIENCE

CASHIER | CUSTOMER FIRST RETAIL, NEW YORK, NY  
FEBRUARY 2020 – PRESENT

- Processed an average of 160 transactions per shift while maintaining an 85% customer satisfaction rate.
- Served as the first point of contact for resolving customer inquiries and complaints.

SALES ASSOCIATE | RETAIL OUTLET, NEW YORK, NY  
JUNE 2018 – JANUARY 2020

- Supported daily operations and assisted in resolving customer issues.