




Laura White

A technical manager with eight years of experience leading IT teams and overseeing technical systems and solutions deployment. A strong history of managing multiple large-scale infrastructure projects concurrently.

CONTACT

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 Seattle, WA

KEY SKILLS

- IT strategy development
- Process improvement
- System optimization
- Team leadership

EDUCATION

Bachelor of Science (B.S.) in Information Systems
University of Washington, Seattle, WA | May 2016

PROFESSIONAL EXPERIENCE

TECHNICAL MANAGER | TECH INNOVATIONS, SEATTLE, WA
OCTOBER 2018 – PRESENT

- Lead a team of 15 engineers and IT specialists, deliver coaching and mentorship, and identify opportunities to enhance workflows and drive operational excellence
- Manage four large-scale IT infrastructure projects simultaneously with budgets ranging from \$2 million to \$8 million
- Spearheaded the adoption of cloud-based systems, reducing server maintenance costs by 30%
- Implemented process improvements that cut project lead times by 20%

TECHNICAL MANAGER | HIGHLAND TECHNOLOGIES, SEATTLE, WA
JUNE 2016 – OCTOBER 2018

- Oversaw eight major technology integration projects for a portfolio of client accounts, managed a team of 12 engineers and cloud architects, and executed IT initiatives on time and within budget parameters
- Implemented process improvements to reduce project lead times by 20%