Luke Hernandez

Federal IT Systems Analyst

I am a federal IT systems analyst with a strong background in troubleshooting and optimizing IT solutions for government agencies. I excel in data analysis, system integration, and implementing process improvements.

Contact

📞 (123) 456-7890

✉ luke.hernandez@example.com

✦ LinkedIn

📇 Chicago, IL 60601

Education

- Bachelor of Science in Computer Science

  University of Illinois, Chicago, IL

  May 2016

Key Skills

- Data analysis
- System integration
- Troubleshooting
- Process improvement
- Technical reporting

Announcement #: FY24-IT-0004
Job Title: IT Systems Analyst
Citizenship: United States of America
Veterans' Preference: N/A
Highest Previous Grade: GS-09
Contact Current Employer: Yes

Professional Experience

IT SYSTEMS ANALYST | FEDERAL AGENCY Q, CHICAGO, IL
MAY 2018 – PRESENT

- Analyzed and optimized IT systems, reducing system errors by 18%.
- Collaborated with technical teams to integrate new software solutions that improved operational efficiency.

SYSTEMS ANALYST INTERN | FEDERAL IT DEPARTMENT, CHICAGO, IL
JANUARY 2017 – APRIL 2018

- Assisted in monitoring system performance and provided support in troubleshooting technical issues.
- Prepared performance reports that guided strategic IT decisions.