

MJ

# Michael Johnson

## ABOUT ME

I am a dedicated network engineer with experience configuring and troubleshooting LAN/WAN environments during internships. I possess strong technical skills in network design and data analysis.

## PROFESSIONAL EXPERIENCE

### Network Engineer Intern | Cisco, Austin, TX

July 2022 – Present

- Assisted in configuring network hardware and optimizing routing protocols.
- Monitored network performance and reduced latency by 15% through detailed analysis.

### IT Support Intern | Dell, Austin, TX

January 2022 – May 2022

- Provided technical support for network issues and assisted in upgrading system infrastructure.
- Documented troubleshooting processes, contributing to a knowledge base for the team.

## CONTACT

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 LinkedIn

## KEY SKILLS

- Circuit design
- Simulation software
- Technical troubleshooting
- Data analysis
- Report generation

## EDUCATION

- Bachelor of Science in Electrical Engineering  
San Jose State University  
San Jose, CA | May 2023