



Jessica Carter


Enterprise Resource Planning IT Project Manager


Enterprise resource planning (ERP) IT project manager with over nine years of experience leading ERP system implementations for Fortune 500 companies. Expertise in SAP, Oracle ERP, and cloud-based ERP solutions.

CONTACT

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 LinkedIn | Portfolio

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EDUCATION

Bachelor of Science (B.S.) in
Management Information
Systems
University of Houston, Houston,
TX
May 2015

KEY SKILLS

- ERP system implementation
- Cloud-based ERP solutions
- Change management
- Vendor negotiations
- Process automation

PROFESSIONAL EXPERIENCE

ERP IT PROJECT MANAGER | GLOBALTECH ENTERPRISES, HOUSTON, TX
APRIL 2019 – PRESENT

- Managed a \$4 million SAP ERP migration, reducing system downtime by 30% and improving user adoption
- Lead cross-functional teams to customize ERP solutions for manufacturing, retail, and finance sectors
- Conducted change management training, increasing employee adoption rates by 45%

ERP CONSULTANT | SYSTECH SOLUTIONS, HOUSTON, TX
JULY 2015 – MARCH 2019

- Advised clients on ERP system upgrades, optimizing workflows, and reducing operational inefficiencies
- Assisted in vendor selection and contract negotiations, saving clients an average of 15% in licensing fees

CERTIFICATIONS

- SAP Certified Application Associate, April 2017
- Project Management Professional (PMP), June 2016