





Victor Chen

Data Center Maintenance Technician

A proactive data center maintenance technician with over seven years of experience managing IT infrastructure and physical facility systems. Expert in environmental control, power systems, and emergency response protocols to ensure continuous operations.

CONTACT

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EDUCATION

- AAS in Information Systems Technology
San Jose City College, San Jose, CA
May 2013
- BS in Computer Engineering
San Jose State University, San Jose, CA
May 2016

KEY SKILLS

- Data center operations
- Power and cooling maintenance
- Preventive troubleshooting
- Facility management

PROFESSIONAL EXPERIENCE

Data Center Maintenance Technician | Silicon Valley Data, San Jose, CA
February 2017 – Present

- Managed preventive maintenance for critical power and cooling systems, reducing outages by 30%.
- Conducted routine diagnostics on IT infrastructure, ensuring 99.9% uptime.
- Coordinated emergency repairs to maintain continuous operations.

Maintenance Technician | TechCore Facilities, Sunnyvale, CA
July 2013 – January 2017

- Performed regular inspections and repairs on facility equipment, contributing to a 20% efficiency gain.
- Assisted in upgrading cooling systems to meet growing IT demands.
- Maintained compliance with stringent data center safety standards.

CERTIFICATIONS

- Data Center Certified Associate, OSHA 30-Hour Certification