

JK

Jordan Kim

eCommerce Sales Associate

eCommerce sales associate with three years' experience optimizing online product listings, driving digital sales, and enhancing customer experience on major retail sites.



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LinkedIn

KEY SKILLS

- Online product optimization
- SEO & digital marketing
- Order fulfillment

PROFESSIONAL EXPERIENCE

ECOMMERCE ASSOCIATE | AMAZON SELLER
SAN JOSE, CA | JANUARY 2020 – PRESENT

- Improved product page conversion by 12% through SEO-driven listings.
- Managed daily order fulfillment and customer inquiries, achieving 98% on-time delivery.

DIGITAL SALES INTERN | EBAY
SAN JOSE, CA | JUNE 2019 – DECEMBER 2019

- Assisted in A/B testing of product images, increasing click-through rates by 8%.
- Developed FAQ content that reduced customer support tickets by 15%.

EDUCATION