

Rachel Adams

Facility Maintenance Technician

A detail-oriented facility maintenance technician with over five years of experience managing HVAC, plumbing, and electrical systems. Known for maintaining safety standards and promptly addressing tenant issues.

EDUCATION

AAS in Facility Maintenance
Technology

Houston Community College,
Houston, TX
May 2017

KEY SKILLS

- HVAC systems
- Plumbing & electrical
- Preventive maintenance
- Safety compliance

PROFESSIONAL EXPERIENCE

Facility Maintenance Technician | JBG Smith Properties, Houston, TX
June 2018 – Present

- Performed routine maintenance on HVAC, plumbing, and electrical systems, reducing failures by 30%.
- Ensured full compliance with fire and electrical codes.
- Achieved a 90% tenant satisfaction rate through prompt responses.

Maintenance Technician | Liberty Property Trust, Houston, TX
May 2016 – May 2018

- Assisted with repairs for elevators and HVAC systems.
- Reduced tenant complaints by 25% through effective strategies.
- Coordinated with contractors on major repair projects.

CERTIFICATIONS

- EPA HVAC Certification: OSHA 30-Hour Safety Certification