

John Bergsen

Senior-Level Data Analyst

Accomplished lead data analyst and Certified Insurance Data Manager with nearly a decade of experience in the insurance and health care sectors. Graduate student working toward a master's degree in actuarial sciences. Proven leader with a passion for team development. Manages cross-functional projects utilizing statistical software, Excel, and data visualization tools.

CONTACT

 (123) 456-7890

 johnbergsen@example.com

 LinkedIn | Portfolio

 City, State Abbreviation zip code

EDUCATION

Master of Science (M.S.) in Actuarial Science
University of Michigan, Ann Arbor, MI
June 2025

Bachelor of Science (B.S.) in Information Technology Science
University of Michigan-Flint, Flint, MI
June 2008

KEY SKILLS

- Advanced data analytics
- Predictive modeling
- Stakeholder communication
- SQL, Python, R
- Tableau, Power BI
- Team leadership
- Training and development

PROFESSIONAL EXPERIENCE

LEAD DATA ANALYST | PROGRESSIVE INSURANCE, REMOTE
APRIL 2019 – PRESENT

- Lead a team of 12 financial analysts within the insurance and risk management department, managing a portfolio valued at over \$1 billion
- Provide comprehensive financial and risk analysis across various insurance products
- Authored more than 50 reports annually to provide insights and forecasts into injury trends, cost drivers, and claims efficiency
- Decreased litigation rates by 15% through predictive modeling and proactive risk assessments
- Conduct regular team training sessions to improve analytical skills and methodologies

SENIOR FINANCIAL ANALYST | TRINITY HEALTH, REMOTE
JUNE 2014 – DECEMBER 2018

- Conducted in-depth analysis of insurance claim processes and presented findings to board members and executives for strategic decision-making
- Increased accuracy for premium allocations by 10% with enhanced actuarial models
- Reduced report generation time by 20 minutes through continuous streamlining
- Managed complex, cross-functional projects, including system upgrades, software integration, and data conversion
- Trained more than 25 team members on how to leverage Excel and Smartview to optimize data manipulation

CERTIFICATIONS

- Certified Insurance Data Manager, Insurance Data Management Association, May 2021
- Chartered Financial Analyst (CFA), CFA Institute, April 2016