

Steven Clark

I am a self-service checkout assistant with experience helping customers navigate automated checkout systems. I excel at troubleshooting technical issues and ensuring a seamless, efficient customer experience.

KEY SKILLS

- Self-service technology support
- Customer assistance
- Problem resolution
- Equipment troubleshooting

EDUCATION

High School Diploma

Austin High School, Austin, TX
May 2019

PROFESSIONAL EXPERIENCE

Self-Service Checkout Assistant | TechMart, Austin, TX
May 2020 – Present

- Assisted customers with self-service kiosks, reducing technical errors by 20%.
- Provided immediate troubleshooting support to ensure continuous service.

Customer Service Associate | Local Electronics Store, Austin, TX
June 2018 – April 2020

- Supported sales and resolved technical issues, enhancing overall customer satisfaction.