

Elena Rivers

Hospice Social Worker Providing Compassionate End-of-Life Care

Experienced hospice social worker with seven years of service in grief counseling, family mediation, and advance care planning. Committed to supporting dignity, comfort, and emotional resilience during critical life transitions.

CONTACT



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elena@email.com



LinkedIn



Charlotte, NC 28202

EDUCATION

Master of Social Work (MSW)
University of North Carolina at
Chapel Hill, Chapel Hill, NC

Bachelor of Social Work (BSW)
North Carolina State University,
Raleigh, NC

KEY SKILLS

- Advance care planning
- Bereavement support
- Crisis intervention
- Family mediation
- Palliative care coordination

PROFESSIONAL EXPERIENCE

Hospice Social Worker | Serenity Hospice, Charlotte, NC
June 2020 – Present

- Guide families through end-of-life planning, including advance directives and grief counseling
- Collaborate with medical teams to ensure holistic patient support plans
- Facilitate 1-on-1 and group counseling sessions for grieving family members

Medical Social Worker | Charlotte General Hospital, Charlotte, NC
May 2016 – May 2020

- Supported hospital hospice patients in emotional, legal, and social care planning
- Trained 20+ new hires on compassionate communication techniques
- Improved family satisfaction scores by 18% through enhanced support service delivery

CERTIFICATIONS

- Certified Hospice and Palliative Care Social Worker (CHP-SW), National Association of Social Workers