

DK

# David Kim

## IT Manager

IT manager with nine years of experience overseeing enterprise networks, cybersecurity, and support teams. Expert in infrastructure planning, vendor management, and SLA compliance.

## CONTACT



(123) 456-7890



youremail@example.com



LinkedIn | Portfolio



San Francisco, CA

## KEY SKILLS

- Network management
- Cybersecurity
- Vendor negotiation
- SLA management
- Automation

## Professional Experience

IT MANAGER | TECHPRO, SAN FRANCISCO, CA

FEBRUARY 2016 - PRESENT

- Lead a team of 12 in managing 500+ endpoints and servers with 99.9% uptime
- Implemented a multi-factor authentication rollout, reducing breaches by 70%
- Negotiated vendor contracts, saving 15% on software licensing costs

SYSTEMS ADMINISTRATOR | NETWORKS, SAN JOSE, CA

JUNE 2013 - JANUARY 2016

- Maintained network infrastructure and provided Tier 2 support to 300+ users
- Automated patch management, reducing manual tasks by 60%

## Education

- B.S. Information Systems  
San Jose State University, San Jose, CA | May 2012

## Certifications

- CISSP | June 2018