



Joyce Diaz

Fine Dining Waitress

Fine dining waitress with three years in upscale French and Italian restaurants. Proficient in wine pairing, formal service etiquette, and multi-course timing.

PROFESSIONAL EXPERIENCE

WAITRESS

LE CHÂTEAU, CITY, ST | FEBRUARY 2021

- Guide guests through 5-course menus with wine pairings, boosting wine-by-glass sales by 22%
- Maintain seamless service flow for a 60-seat dining room, earning 4.8-star review averages

SERVER

OSTERIA BELLA, CITY, ST | MAY 2019 – JANUARY 2021

- Executed tableside preparations and dessert flambés, enhancing guest experience
- Trained junior staff on AP and house-style service, reducing errors by 30%

EDUCATION

A.A.S. in Hospitality Management

City College, City, ST | May 2019



City, ST 12345



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LinkedIn | Portfolio