


James Taylor

A dedicated Tableau Analyst with over 4 years of experience in developing and maintaining data visualizations, creating actionable business insights, and providing support to senior business analysts and leadership teams. Expertise in Tableau Desktop, SQL, and data integration.

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 LinkedIn | Portfolio

KEY SKILLS

- Tableau dashboard development
- SQL queries
- Data visualization and reporting
- Data integration
- Problem-solving and analytical skills

PROFESSIONAL DEVELOPMENT

- Tableau Desktop Certified Professional (TDCP), Tableau

PROFESSIONAL EXPERIENCE

TABLEAU ANALYST | DELTA AIRLINES, ATLANTA, GA

JUNE 2020 – PRESENT

- Developed Tableau dashboards to analyze airline performance metrics, including ticket sales, customer satisfaction, and on-time arrivals.
- Integrated data from multiple sources into Tableau to create unified reports for senior leadership.
- Collaborated with data engineers to automate data extraction and ensure dashboard accuracy.

BUSINESS ANALYST | THE HOME DEPOT, ATLANTA, GA

AUGUST 2017 – MAY 2020

- Designed and developed Tableau dashboards to track retail performance, including sales trends and inventory levels.
- Worked with cross-functional teams to identify data requirements and create reports that enhanced decision-making processes.
- Trained 15 team members on Tableau best practices and data analysis techniques.

EDUCATION

- Bachelor of Science (B.S.) in Business Analytics
University of Georgia, Athens, GA
- Certification in Tableau Desktop
Coursera